

Domino's Whistleblowing Line – FAQs

What can I report?

You can report any type of misconduct or wrongdoing related to Domino's Germany. Examples include criminal acts (e.g., fraud, theft, money laundering), regulatory violations, security risks (data protection, IT), breaches of food safety standards, environmental protection, working conditions, discrimination, sexual harassment, inappropriate behavior.

Who can use the platform?

You can use the platform whether you are an employee of Domino's Germany (in a store or the headquarters), a supplier, business partner, or an external person.

If you are a customer and have comments about our products or services, please use the linked feedback form to contact us: <https://www.dominos.de/kontakt/feedback>.

How can I submit a report?

Follow the link: <https://dominosgermany.integrityline.app/> and click **Submit Report** or go to <https://www.dominos.de/whistleblowing>, click **Report Compliance Violation**, then **Submit Report** and complete the form.

The form language can be set to German, English, or French. You can also record voice messages and upload files there.

Next, decide whether you want to report anonymously or disclose your identity. After providing your contact details (anonymous or with disclosed identity), you must set up a secure mailbox (create a password, receive a case ID).

Important: Please carefully note your case ID and password – without them you cannot access your secure mailbox.

Please read and accept the linked guidelines to submit your report.

How does anonymous communication work?

As part of the report, you will receive a case ID and set up a password. Through the secure mailbox, you can communicate anonymously with case handlers and receive feedback.

What happens after I submit my report?

First, you will receive an automated confirmation of receipt. All reports are then confidentially reviewed and processed by trained case handlers. Within 30 days we will contact you, although we aim to do so sooner.

Please note that it may be helpful or even necessary to clarify your report and/or provide supporting evidence. Within 90 days you will receive a final response. External specialists may be involved if necessary. You will be regularly informed about the processing status (via the secure mailbox). Specific measures cannot always be disclosed for confidentiality and data protection reasons.

Do I have to fear negative consequences?

No. Whistleblowers are legally protected. There will be no terminations, warnings, or disciplinary actions due to a report.

Exception: Proven intentional misuse of the platform may have legal consequences.

How is my anonymity ensured?

Data is encrypted and runs through independent servers (EQS Group AG). Domino's has no access to your identity unless you disclose it yourself. Therefore, ensure you do not include personal data or identity clues in the report or attachments.

How can I receive feedback and remain anonymous?

Check the secure mailbox (log in with case ID and password) when you receive a notification from EQS at your provided email address. You can also send additions or questions anonymously via the mailbox at any time (see previous section).

Can I disclose my identity?

Yes, you can voluntarily provide your name and email address.

Why does the Whistleblowing Line exist?

Domino's is legally required to operate a whistleblower system (Whistleblower Protection Act, EU Whistleblowing Directive). The goal is to identify and address misconduct early and create a safe and fair working environment.

Are there external reporting offices?

Reports concerning matters in EU member states can also be submitted to external reporting offices. An overview can be found at: <https://www.eqs.com/de/externe-meldestellen/>.

Additional Notes:

Please carefully note your case ID and password – without them you cannot access your secure mailbox. Use of the platform is voluntary and can be anonymous. All reports are treated strictly confidentially.